

#### LOCATIONS

6180 State St., Saginaw

989.799.8744 **8**00.798.2328

2280 Williamson Rd., Saginaw

989.799.8744 ext. 200 ■ 800.798.2328 Fax 989.777.8130

1504 Cass Ave., Bay City

989.799.8744 ext. 300 • 800.798.2328 Fax 989.895.8115

915 S. Euclid, Bay City

989.799.8744 ext. 400 ■ 800.798.2328 Fax 989.667.5364

334 Division St., Vassar

989.799.8744 ext. 500 ■ 800.798.2328 Fax 989.823.3621

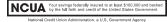
**Express Telephone Numbers** 

989.799.8813 800.475.2338

www.cathfcu.com







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5 # Change PIN Number, Place Stop Payment; ATM, Debit & VISA lost or stolen

1 # Change your PIN number

2# Place a stop payment on a check 3# ATM, Debit or VISA lost or stolen

**6#** Year to Date Dividend, Interest Totals, Certificate Inquiry, or Switch

to Another Member

1 # Dividends

2 # Certificates

3 # Switch to another member

7# Future Enhancements

8# Account Transfers

1 # Prime Daily Share to Checking

2 # Share to Loan 3 # Share to Share

4# Overdraft Advance to Checking

5 # Loan to Loan

6# Member to Member

9# Receive a Check In the Mail

10# Transfer To a Credit Union Representative During Business Hours

\*# For Menu Options

**0 #** To disconnect the call or return to the previous menu



## **E.T.** (Express Telephone)

Available 24 hours a day, 7 days a week

#### **How To Get Started**

- Dial: 989.799.8813 or 1.800.475.2338
- Enter: 1 # Account Transactions & Inquiries
- Enter: 2 # Office Hours & Locations
- Enter: Your account number #, followed by your PIN (Personal Identification Number) #
- Enter: \* # for menu options
- Enter: 0 # to disconnect the call or return to the previous menu

### **Important Information**

- All entries must be followed by a #.
- Share & Loan information: Your share & loan numbers are on your account statement.
- You may enter a transaction code at any time.
- Decimal point is not necessary for even dollar amounts, use \* as the decimal point when needed.
- Overdraft advance minimum amount: \$50
- Home Equity Line of Credit minimum advance amount: \$100
- Maximum amount on all checks is \$10,000

#### **Instructions**

- Account Balances
- Loan Balances
- **VISA Inquiries & Transactions** 
  - 1 # Minimum payment amount & due date
  - 2# Current VISA balance & available halance
  - 3# Make a VISA payment from your account
- **4**# Transaction History
  - 1 # Checking
  - 2# Recent transactions
  - 3# Other transactions
- Change PIN Number, Place Stop Payment; ATM, Debit & VISA lost or stolen
  - 1 # Change your PIN number
  - 2 # Place a stop payment on a check 3 # ATM, Debit or VISA lost or stolen
- **6**# Year to Date Dividend & Interest Totals. Certificate Inquiry, or Switch to Another Member
  - 1# Dividends
  - 2# Certificates
- 3 # Switch to another member 7# Future Enhancements
- 8# Account Transfers
- 1# Prime Daily Share to Checking

- 2# Share to Loan
- 3 # Share to Share
- 4# Overdraft Advance to Checking
- 5 # Loan to Share
- 6# Member to Member
- 9# Receive a Check In the Mail
- 10 # Transfer To a Credit Union Representative During Business Hours
- \*# For Menu Options
- **0**# To Disconnect the Call or Return to the Previous Menu

# E.T. **(Express Telephone)** 989.799.8813 = 1.800.475.2338 *Wallet Card: For Your Convenience* **Instructions**

- 1# Account Transactions & Inquiries
- 2# Office Hours & Locations
- Enter account #, followed by PIN #. 1# Account Balances
- 2# Loan Balances
- 3 # VISA Inquiries & Transactions
  - 1 # Minimum payment amount & due date
  - 2# Current VISA balance & available balance 3 # Make a VISA payment from
- your account 4# Transaction History
- 1 # Checking 2 # Recent transactions 3 # Other transactions